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AG News: Brought to you by American General Life Insurance Company, a member of AIG



## No time like the present

Connex<sup>SM</sup> will replace eStation on April 30, 2019! Don't wait until the last minute – start using it today. New features and functions are being added regularly so come see what's new. No need to register, just use your existing eStation login!



[aig.com/Connex](http://aig.com/Connex)

### QUICK LINKS



## Tell us something good!

Do you know an AIG employee that goes above and beyond? We want to hear about it! Help us recognize our most exceptional employees by nominating them to be a customer champion.

[Your AIG Champion](#)

## Avoid “Top 3” application omissions

We analyzed recent cases with “Not Ready for Underwriter Review” status. Other than waiting for the completed paramedical exam and labs, here are the most common application omissions and tips to help avoid them.



[Eradicate the Errors](#)



## Live Connex Training

It's time to make the switch! Let us make it easier on you. Six live sessions available beginning in April on key topics like: My Business Dashboard, Delegating Access, Agent Lookup & Commissions, etc.

[Connex Demos](#)

## What's up with...

### NEW BUSINESS

#### **Term Conversion Team Update**

Please note updated key contacts and resources for your Term Conversion needs.

[Bulletin 19-029](#)

#### **CA Form Revision: Medi-Cal Eligibility and Recovery Notice**

California's Medi-Cal eligibility disclosure form has been updated. The form is required for all AGL life insurance and annuity sales to California residents age 65 or older.

[Bulletin 19-017](#)

### INFORCE

#### **Important Information for Insureds Living in Tennessee**

A temporary suspension is in effect on lapses, terminations, cancellations and other time-sensitive provision requirements of the insurance policies or annuity contracts for insured AGL customers in counties covered under a recent state of emergency. The temporary suspension applies from March 7, 2019, through May 7, 2019.

[Bulletin 19-035](#)

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